

# Larissa Rajakariar

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## PROFESSIONAL SUMMARY

Dedicated and enthusiastic customer service professional with extensive experience (4 years) in the retail industry. Solid team player with outgoing, positive demeanor and proven skills in establishing and maintaining professional relationships with clients to increase profitability and drive business results. Motivated to maintain customer satisfaction and contribute to company success. Specialize in quality, speed and process optimization. Articulate, energetic and results-oriented with exemplary passion for teamworks, developing skills and growth in the workplace.

## ACCOMPLISHMENTS

- Played in 9 seasons of basketball, winning 3 grand finals
- Elected House Captain in 2020
- Graduated Highschool in 2020
- Accepted into Sydney University for Bachelor of Engineering/Commerce commencing 2021
- Attended Service Projects in Tasmania (2017), Philippines (2019) and Northern Territory (2020) helping disadvantaged, giving time to visit poor/elderly and engaging in activities to rebuild school infrastructure

## WORK HISTORY

### KFC - Customer Service

*Baulkham Hills, NSW*  
10/2017 - Current

- As a cashier, I worked to maintain customer satisfaction with forward-thinking strategies focused on addressing customer needs and resolving concerns.
- Due to the environment of the workplace, I learnt many skills to enable a fast-paced and effective work ethic; such as communication, teamwork and quick-thinking.
- I had the responsibility to put the customers needs first, always looking for ways to satisfy their needs, whilst also promoting products and offering advice
- I worked many open/close shifts which include the restocking of equipment and cleaning of the whole store before and after trading hours
- I have received recognition as "employee for the period" and have also maintained good relationships with co-workers and managers

### N/a - Babysitting

*Sydney, NSW*  
01/2017 - 09/2017

- I spent 2-4 hours a week babysitting four children (aged 2-10)
- Took place after school on a Friday, and thus had to adapt to structure my other commitments around this job
- I was responsible for spending time with the children, as well as cooking for them, helping them with homework and getting them ready for bed.
- This role helped me learn patience when dealing with the children and also a sense of responsibility at age 15.
- I was able to enjoy my time working for this family and gained many qualities such as time management, problem solving and communication skills.

## EDUCATION

*Expected in 02/2026*

**University Of Sydney**  
Sydney, NSW

**Bachelor of Mechanical Engineering/Bachelor of Com:** Engineering, Commerce

*11/2020*

**Tangara School For Girls**  
Sydney, NSW

**High School Diploma**

## SKILLS

- Customer Service
- Communication skills
- Teamwork
- Proactivity
- Leadership (House Captain 2020)
- Time Management
- Interpersonal Skills
- Cash/Card Transactions
- Problem Solving