

Rosanna Delos Reyes

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OBJECTIVE

I consider myself a determined and reliable person who has an ambitious approach. I do work very well independently and also as a team member. I am always punctual. Showing initiative wherever possible, I have full confidence in myself and I strive to be the best I can be.

PERSONAL SKILLS

My previous experience has centred within the retail industry. Where I have been positioned as a sales assistant as well as progressing to manager roles, through my experience I have confidently acquired skills in:

- Communications skills in relation to problem solving and customer service.
- Adaptability to seasonal changes/new working environment.
- Working in a fast-paced environment, getting tasks completed in timely manner.
- Creativity in Merchandising/store marketing.
- Manager roles including training of staff, opening/closing of store, store banking.

Current Employment

Ally Fashion - Blacktown (24/02/18 - recent)

Casual Sales assistant

Duties including:

- Customer service
- Merchandising
- Styling for the customers
- Opening and closing of the store
- Unpacking boxes of fashion stocks/apparel and non-apparel
- Store transfers and price reduce

Previous Employment

Valley Girl – Parramatta (15/11/16 - 06/02/17)

Casual sales assistant

Duties including:

- Customer service
- Opening and closing of the store
- Unpacking boxes of fashion stocks/apparel and non-apparel
- Store transfers and price reduce

Paper Scissors – Mount Druitt (09/12/13 - 23/10/2015)

From part-time sale assistant to being a store manager

Duties including:

- Customer service
- Cash handling
- Store banking
- Staff rosters
- Staff training
- Price reduced
- Store IBT transfers
- Organizing stock/replenishing/ unpacking
- Maintaining the premises - Opening and closing of the store
- Store merchandising/ rearranging store around to suite season changes
- Communicating with staff/ head office

Cocolatte - Mount Druitt (October 2012 - March 2013)

Part-time sales assistant

Duties including:

- Customer service
- Unpacking clothes
- Placing them on display
- Merchandising

EDUCATION

Current

- Bachelor of Arts, Pathway to teaching primary - Western Sydney University, Kingswood

High Achievements

- Retail Operation Certificate III. WSI TAFE, Mount Druitt
- Retail Travel Tourism Certificate III. Nepean TAFE, Kingswood
- Year 12 Graduate 2012. Evans High School

REFEREES

Coco

Regional Manager

Ally Fashion

0424 277 244

Maria

Former store manager

Paper Scissors

0410 949 047

0433 614 332

AVAILABILITY

Preferably weekdays. However, I can also do some weekends. It may also change when I go back to University.